



March 17, 2010

Re: **City of Bellevue Inspection Services Customer Survey**

Dear Customer:

Please consider taking 3 minutes to complete the attached survey. Your impressions and your ideas are critical to our goals. The City of Bellevue strives to provide the highest level of service to meet our customers' needs and the ideals of being a high-performing organization. Inspecting construction work requires city inspectors to identify changes that need to be made to meet codes and standards. We expect our staff to interact in a courteous, helpful, and professional manner while performing this work.

Again, we emphasize that we need your input, preferably from the person who most closely worked with the inspector on site. This feedback, positive or negative, will be taken into account in our efforts to provide first-rate services. We assure you that your responses can remain anonymous if you wish, and your input will affect current or future inspection services only in a positive manner. Please feel free to contact any of us any time you wish to discuss construction inspection concerns, compliments, or suggestions on how we can improve.

Thank you for your participation in this survey.

**City of Bellevue Development Inspection Services Management Committee**

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Doug Fox	Building Inspection Services Manager	425.452.4447
Ken Hageman	Right of Way Inspection Supervisor	425.452.4123
Tom Miller	Building Inspection Supervisor	425.452.5369
Sean Nichols	Interim Asst. Fire Marshal – Inspections	425.452.2926
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